

## **RAMS Offers Immediate Home Loan Relief for People Affected by the Severe Flooding in Queensland**

*RAMS is helping to take the pressure off home owners facing the devastation of the Queensland floods.*

January 12, 2011 (FPRC) -- RAMS Home Loans today announced it will offer immediate home loan relief for its customers affected by the floods that have caused widespread damage to homes and devastated communities throughout Queensland.

RAMS is encouraging customers in need to contact 13-RAMS (13-7267) to discuss their personal circumstances and to access the RAMS Disaster Relief package.

RAMS Chief Executive, Melos Sulicich said: 'Our thoughts are with the many people who have experienced the devastation of the recent floods.

'We are well aware of the many communities including Brisbane and surrounding districts who are facing the real threat of rising flood waters causing damage to their homes.

'The greatest priority now is the safety of our valued customers. We understand how situations like this can affect our customers' financial circumstances and at times like these, people do not need the additional burden of worries over their financial commitments.

'Therefore, we are offering a RAMS Disaster Relief package to provide immediate financial relief to customers seriously affected by the floods,' he said.

Assistance available through the RAMS Disaster Relief package includes:

- \* deferred home loan repayments for up to three months;
- \* extending the term of the loan to reduce regular repayments; or
- \* repayments re-calculated over the remaining existing term.

This package covers all RAMS home loan products and customers affected by the recent floods. Customers can take advantage of the offer by contacting the RAMS Customer Service Centre on 13-RAMS (13-7267).

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For further information please contact:  
RAMS Media Relations - Melanie Monico: (02) 8218 6359

RAMS - Expert advice. Community based. Community focused.  
Currently there are, 46 RAMS franchisees were operating over 70 RAMS Home Loan Centres in both metropolitan and regional areas, and we're opening new Centres around Australia all the time. Every RAMS Home Loan Centre is independently owned and operated by local franchisees and all RAMS franchisees are chosen for their integrity, extensive industry or business experience and

commitment to customer service excellence.

RAMS Home Loan Centres are open 7 days a week. However, if customers aren't able to make it to a RAMS Home Loan Centre, an experienced RAMS Home Loan specialist can visit them at their home or office.

RAMS has 52 franchisees who own and operate over 70 Home Loan Centres around Australia, with four remaining areas available in South Australia. For more information on RAMS franchise opportunities and local areas available visit [www.ramsfranchising.com.au](http://www.ramsfranchising.com.au).

If you would like to buy a home and are looking for a mortgage lender, think of RAMS.

### **Contact Information**

For more information contact Melanie Monico of RAMS Home Loans Australia

(<http://www.rams.com.au/>)

(02) 8218 6359

### **Keywords**

[home loans](#)

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