

Quality Claims Adds New Stars to Consumer Insurance Claims Assistance Program

A leading public insurance adjuster firm, Quality Claims Management Corporation announced the hiring of Marc Lopez, Michael Williams and Patrick McConnon to support the expansion of Quality Claims' consumer public adjusting services for Southern California area homeowners and business owners who have suffered property losses. Public Adjusters do not sell insurance or work for insurance companies. They assist policy holders and their insurance companies to make certain the insured is made whole following a loss.

February 8, 2012 (FPRC) -- Quality Claims Management Corporation (<http://www.qualityclaims.com>) today announced the hiring of Marc Lopez, Michael Williams and Patrick McConnon to support the expansion of Quality Claims' consumer public adjusting services for Southern California area homeowners and business owners who have suffered property losses. Public Adjusters do not sell insurance or work for insurance companies. They assist policy holders and their insurance companies to make certain the insured is made whole following a loss.

Marc Lopez is the newest Public Adjuster to join the QC team. With more than 18 years of experience in the construction industry and property restoration, he is a font of knowledge regarding local building codes and costs involved in rebuilding and restoring residential and business properties. Fluent in English and Spanish, his most recent position was with Pacific Public Adjusting. Prior to that, he was with R and V Property Management, TSC Restoration and Stemmar Restoration. He is certified in Residential Property Inspection, HVAC and Facilities & Building Systems.

Michael Williams has also joined the team as a General Adjuster, and is responsible for preparing, presenting and negotiating property claims on behalf of homeowners and business owners. He has undergone extensive industry training, and possesses comprehensive insurance knowledge and real world experience from his time spent as an underwriter, agent and adjuster.

Patrick McConnon is an Internet Marketing Specialist, and brings his expertise in online communications, SEO, social networking and customer service to Quality Claims. A recent graduate of the University of Connecticut, he is well versed in a range of software, social networks and programming solutions. His prior work experience includes a stint as an Internet Marketing Specialist with Meridian Rack and Pinion, as well as working with LEGO Systems and Automatic Data Processing (ADP).

'Marc, Michael and Patrick will be instrumental in our expansion into the consumer business outside of our proven strength in hazard claims for financial institutions,' said Ronald Reitz, President of Quality Claims, 'Marc will help us deliver value to our homeowner and business clients – providing restoration and construction expertise, especially to the Spanish-speaking community. Michael's insider knowledge of insurance company adjusting policies and procedures, and his strong negotiating skills, will be highly valuable to our team and to our clients. Patrick will leverage his social networking and online marketing know-how to expand our reach throughout Southern

California.'

Quality Claims maximizes insurance settlements on behalf of its clients by providing a knowledgeable and professional interface between the customer and their insurance company. Quality ensures that all required forms and documents are completed correctly and are submitted on schedule. Working closely with a PA allows insurance adjusters to do their job more effectively and without the complexity of dealing directly with potentially injured, angry or distrustful home owners and business owners. By providing this service, Quality Claims improves the long term relationships between the insurance company and their insured.

About Quality Claims Management Corporation

Quality Claims provides hazard insurance claims management and other recovery services to investors, mortgage servicers, homeowners and businesses. All claims are adjusted for an equitable settlement and accelerated resolution timelines. Quality Claims is a compliance leader, nationally licensed as Public Insurance Adjusters or Insurance Consultants and complies with Department of Insurance regulations. Contact Quality Claims Management at (866) 450-1183 or <http://www.qualityclaims.com>.

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